[Insert organisation name/logo]

# CASE NOTES AUDIT Template

|  |  |  |  |
| --- | --- | --- | --- |
| **Staff name/ Role** |  | **Client ID**  |  |
| **Supervisor name**  |  |
| **Date** |  | **Time: .am/pm** |

|  |  |  |  |
| --- | --- | --- | --- |
| **Item No.**  | **Case note audit tool** | **YES (1)**  | **NO (0)** |
|  | **IDENTIFICATION OF CASE NOTE**  |  |  |
| **1** | Does each case note provide identified authorship?Is each entry signed & dated? |  |  |
|  | **TIMELY AND ORDERED** |  |  |
| **2** | Are case notes organised so information can be found easily? |  |  |
|  | **LEGIBLE** |  |  |
| **3** | Are the case notes easy to read – spelling and grammar? |  |  |
|  | **CLEAR AND CONCISE** |  |  |
| **4** | Are case notes clear and concise without sacrificing important client information?  |  |  |
| **5** | Is the presenting problem adequately described?  |  |  |
| **6** | Are the client’s goals and objectives clarified? |  |  |
|  | **ACCURATE & OBJECTIVE** |  |  |
| **7** | Are observations recorded in an objective manner?  |  |  |
| **8** | Are assessments free of personal opinions or judgements? |  |  |
| **9** | Are professional opinions acknowledged clearly as opinion with evidence for the opinion?  |  |  |
|  | **RELEVANT**  |  |  |
| **10** | Is there evidence that client has been involved in developing their goals? |  |  |
| **11** | Do case notes focus on the client’s purpose and goals and how these are to be achieved?  |  |  |
| **12** | Could staff make necessary decisions for clients in their care based on the information provided in the case note?  |  |  |
|  | **CHOICE OF WORDS**  |  |  |
| **13** | Is direct, specific language used rather than potentially ambiguous ‘technical’ jargon or phrases used? |  |  |
| **14** | Do the case notes avoid using abbreviations when writing for the first time?  |  |  |
|  | **CONTENT** |  |  |
| **15** | Was the admission assessment information completed?  |  |  |
| **16** | Do the case notes contain discussion about treatment goals?  |  |  |
| **17** | Do the case notes contain reviewed goals? |  |  |
| **18** | Do the case notes detail treatment interventions used? |  |  |
| **19** | Do the case notes contain observations? |  |  |
| **20** | Do the case notes detail clinical outcome results from use of screening tools e.g. K10 or other tools  |  |  |
| **21** | Are client exercises/tasks documented in the case notes? |  |  |
| **22** | Is the date of the client review clearly documented on the file?  |  |  |
| **23** | Are outcomes from the review clearly documented on the file? |  |  |
| **24** | Was the discharge paperwork completed in full? (if not discharged yet, tick yes)  |  |  |
| **25** | Was the client given a copy of the discharge paperwork? (if not discharged yet, tick yes) |  |  |
| **SCORE 1 – 8**  | **9 -16** |  **17-24**  |
| **WORKERS** |
| To help you get on top of your case notes, practice-writing case notes with your manager and work through keys to good writing.  | You understand many of the principles of case notes. If you would like to improve your skills work through keys to good writing and try using the case note framework.  | Wow! Congratulations you are on your way to becoming an expert. Have a look at the completed framework for more ideas. |
| **MANAGERS** |
| Managers ask worker to read keys to good writing and discuss what goes into a case note  | Try asking your workers to use the case note framework to improve their writing skills.  | Repeat the audit and keep monitoring case notes. |