

## **NSW Health and NGO Alcohol and Other Drug Partnerships** Communique #3 – Residential Rehabilitation Forum September 2018



On Monday 24 September 2018, NADA and the NSW Ministry of Health facilitated a forum to consult with NSW based non-government residential rehabilitation providers on three areas of current and future work priorities. The forum was well attended, with over half of NSW Health funded residential rehabilitation providers present. The purpose of this communique is to summarise the discussions from the three sessions and outline the next steps.

1. Pathways to Residential Rehabilitation Scoping Project	2. Residential Rehabilitation service-specific performance indicator development	3. Review of the D&A Treatment Guidelines for Residential Settings
<b>Purpose of session</b> Identify facilitators and barriers to clients on their pathway to residential rehabilitation (RR) as part of the Ministry of Health's Pathways to Residential Rehabilitation Scoping Project.	<b>Purpose of session</b> Identify and discuss aspects of residential rehabilitation treatment services that could be measured and reported on as service-specific performance indicators (PIs).	<b>Purpose of session</b> Discuss options for reviewing and updating the NSW Health Residential Rehabilitation Treatment Guidelines.
<ul> <li>Summary of discussions</li> <li>Participants identified and discussed the challenges clients face with accessing information, contacting their RR services, being assessed and/or referred and maintaining engagement prior to admission.</li> <li>Participants also discussed potential strategies that services could implement to improve clients' experience on the pathway to RR.</li> </ul>	<ul> <li>Summary of discussions</li> <li>Feedback from participants was to develop additional core PIs that are relevant to all services, rather than service-specific PIs.</li> <li>Participants also recommended including a mix of process and outcome focused PIs, as well as some activity PIs where required.</li> </ul>	<ul> <li>Summary of discussions</li> <li>Participants discussed how residential rehabilitation providers could benefit from new RR guidelines and how these would best align with other guidance materials, including the AOD treatment specifications.</li> <li>Participants also discussed the importance of aligning any new guidance material with other work across the sector, including the core processes of care.</li> </ul>
<b>Next steps</b> The Ministry will incorporate findings from the forum and will share the overall findings from the scoping project with NADA and with residential rehabilitation providers.	<b>Next steps</b> The Ministry and NADA will continue to consult with contracted NGOs, LHDs and primary health networks to develop additional core PIs that are relevant to all treatment service types.	<b>Next steps</b> NADA and the Ministry will continue to consult with residential rehabilitation providers to understand what type of guidance material the sector needs to guide practice.

## The NGO State-wide AOD Working Group with representatives from contracted NGOs, LHDs, primary health networks, NADA and the Ministry continues to provide a forum to work through contracting improvements.

Contact us for more information about the Group or about improving contractual arrangement activities.

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